

## Lifestyle Support Worker

<b>Team</b>	Community Services
<b>Location</b>	SEQ
<b>Manager</b>	Coordinator Community Services

### Purpose

The Lifestyle Support Worker provides quality accommodation and community access services in alignment with NDIS Practice Standards for autistic people.

### Responsibilities

- Provide a person-centred, safe, secure, healthy and hygienic home environment for adults in Independent Living Service Houses ensuring required equipment and consumables are available and ready for use.
- Utilise Active Support Framework to support clients as detailed within their support plan in managing activities of daily living which may include high intensity daily personal activities.
- Develop and maintain positive, respectful relationships with clients and support clients in the development of positive and valid community relationships.
- Ensure all support provided is done so in alignment with NDIS Practice Standards managing any associated risks, and reporting all incidents.
- Assist in the development and implementation of positive behaviour support plans to manage and monitor complex and challenging behaviours.
- Work collaboratively with relevant stakeholders to ensure continuity and effective delivery of client services.
- Transport clients safely as required to attend day programs, medical appointments or for community access.
- Maintain appropriate documentation for each client and ensure all reporting is completed in accordance with Autism Queensland policies and procedures.

- Participate in team meetings, training and development activities to develop and maintain knowledge, service standards and compliance with AQ policies and procedures.

### Key Performance Indicators (KPIs)

- Clients are engaged and empowered through receiving the right type and amount of support.
- All support provided to clients is provided and documented in accordance with AQ systems and NDIS Code of Conduct.
- Client Individual Support Plans are in place and are implemented and reviewed regularly.
- Client documentation and reporting is timely and compliant with AQQA policies and procedures.
- Documented evidence of communication with relevant stakeholders.
- Community access outings and events are arranged on a regular basis and are relevant to client age and interests.
- AQ fleet and/or private vehicle used to transport clients is driven and maintained in accordance with relevant policies and procedures.
- Attendance at and participation in team meetings and professional development training.
- Compliance with Autism Queensland policies and procedures.

### Requirements

#### Qualifications:

- Certificate III or IV in Disability Services or higher relevant qualification.

#### Experience:

- N/A

**Skills knowledge & capabilities:**

- Knowledge and understanding of NDIS Code of Conduct.
- Knowledge and understanding of supporting clients with high intensity daily personal activities.
- Demonstrated ability to work autonomously and collaboratively as a member of a team.
- Proven ability to communicate effectively – both verbally and in writing.
- Demonstrated understanding of the need to establish and maintain professional boundaries.
- Literacy, numeracy and computer skills sufficient to support documentation requirements and client needs including administration of medication and management of personal finances.
- Proven interest in and willingness to promote the independence and social inclusion of clients in supported accommodation.

**Additional requirements:**

- NDIS Worker Screening Clearance and Blue Card (WWCC paid workers).
- Current open driver's license and ability to drive a seven-seater vehicle.
- Required to work within a 24 hour/7 days per week roster, with sleepover and awake shifts.
- Required to work at various client homes in southern suburbs of Brisbane and Ipswich.
- Ability to use own vehicle for work purposes when a pool vehicle is not available.
- Current, recognised Provide First Aid including Provide Cardiopulmonary Resuscitation (CPR) qualification.
- Certificate of Completion in NDIS Worker Orientation Module "Quality Safety and You".
- Certificate of Completion – NDIS Supporting Safe and Enjoyable Meals module.
- Certificate of Completion – Supporting Effective Communication module.