

Lifestyle Support Worker

Team	Community Services
Location	SEQ
Manager	Coordinator Community Services

Purpose

The Lifestyle Support Worker provides quality accommodation and community access services in alignment with NDIS Practice Standards for autistic people.

Responsibilities

- Provide a person-centred, safe, secure, healthy and hygienic home environment for adults in Independent Living Service Houses ensuring required equipment and consumables are available and ready for use.
- Utilise Active Support Framework to support clients as detailed within their support plan in managing activities of daily living which may include high intensity daily personal activities.
- Develop and maintain positive, respectful relationships with clients and support clients in the development of positive and valid community relationships.
- Ensure all support provided is done so in alignment with NDIS Practice Standards managing any associated risks, and reporting all incidents.
- Assist in the development and implementation of positive behaviour support plans to manage and monitor complex and challenging behaviours.
- Work collaboratively with relevant stakeholders to ensure continuity and effective delivery of client services.
- Transport clients safely as required to attend day programs, medical appointments or for community access.
- Maintain appropriate documentation for each client and ensure all reporting is completed in accordance with Autism Queensland policies and procedures.

- Participate in team meetings, training and development activities to develop and maintain knowledge, service standards and compliance with AQ policies and procedures.

Key Performance Indicators (KPIs)

- Clients are engaged and empowered through receiving the right type and amount of support.
- All support provided to clients is provided and documented in accordance with AQ systems and NDIS Code of Conduct.
- Client Individual Support Plans are in place and are implemented and reviewed regularly.
- Client documentation and reporting is timely and compliant with AQQA policies and procedures.
- Documented evidence of communication with relevant stakeholders.
- Community access outings and events are arranged on a regular basis and are relevant to client age and interests.
- AQ fleet and/or private vehicle used to transport clients is driven and maintained in accordance with relevant policies and procedures.
- Attendance at and participation in team meetings and professional development training.
- Compliance with Autism Queensland policies and procedures.

Requirements

Qualifications:

- Certificate III or IV in Disability Services or higher relevant qualification.

Experience:

- N/A

Skills knowledge & capabilities:

- Knowledge and understanding of NDIS Code of Conduct.
- Knowledge and understanding of supporting clients with high intensity daily personal activities.
- Demonstrated ability to work autonomously and collaboratively as a member of a team.
- Proven ability to communicate effectively – both verbally and in writing.
- Demonstrated understanding of the need to establish and maintain professional boundaries.
- Literacy, numeracy and computer skills sufficient to support documentation requirements and client needs including administration of medication and management of personal finances.
- Proven interest in and willingness to promote the independence and social inclusion of clients in supported accommodation.

Additional requirements:

- NDIS Worker Screening Clearance and Blue Card (WWCC paid workers).
- Current open driver's license and ability to drive a seven-seater vehicle.
- Required to work within a 24 hour/7 days per week roster, with sleepover and awake shifts.
- Required to work at various client homes in southern suburbs of Brisbane and Ipswich.
- Ability to use own vehicle for work purposes when a pool vehicle is not available.
- Current, recognised Provide First Aid including Provide Cardiopulmonary Resuscitation (CPR) qualification.
- Certificate of Completion in NDIS Worker Orientation Module "Quality Safety and You".
- Certificate of Completion – NDIS Supporting Safe and Enjoyable Meals module.
- Certificate of Completion – Supporting Effective Communication module.